

Car Service Management

Immanuel Kant Baltic Federal University

Degree or qualification is awarded: **Master**

Language of study: **Russian**

Mode of study: **full-time**

Duration: **2 years**

Availability of free education: **yes**

Price: **1 200 USD per year**

Programme webpage at the university website: <https://www.kantiana.ru/education/programms/>

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Programme graduates are qualified to be successfully employed in the field of car service business management.

The area of professional activity of programme graduates includes: service processes management, provision of services to consumers in the agreed terms and conditions.

Programme graduates deal with:

- consumers (individual or corporate clients) and their needs;
- service processes;
- diagnostic methods;
- modeling and design of tangible and intangible service facilities;
- tangible and intangible processes of service.

Specializations within this programme