

# Service

Peter the Great St. Petersburg Polytechnic University

Degree or qualification is awarded: **Bachelor of "Service"**

Language of study: **Russian**

Mode of study: **full-time, extramural**

Duration: **4 years**

Availability of free education: **yes**

Price: **198 000 - 207 000 rubles**

Programme curator: **Mr. Alex Krasnov**

Tel.: **+7 (812) 297 99 14**

E-mail: [office@imet.spbstu.ru](mailto:office@imet.spbstu.ru)

Service - is an area of knowledge, designed to study the needs of customers, as well as service processes to ensure the provision of services to the consumer in the system of agreed conditions and clientelistic relations.

## **Specializations within this programme**