

Customer Service

Petrozavodsk State University

Degree or qualification is awarded: **Bachelor**

Language of study: **Russian**

Mode of study: **full-time**

Duration: **4 years**

Availability of free education: **no**

Price: **157 500 RUB per year**

Programme webpage at the university website: <https://petsu.ru/specialization/120>

Programme curator: **Valentina Kirillina**

Tel.: **88142783153**

E-mail: kirilina@petsu.ru

The program prepares the students for work in customer service.

The graduates are qualified to perform the following professional activities:

- Project;
- Service;
- Industrial and technological;
- Organization and management;
- Research.

Alongside professional competences the students study disciplines that form general cultural competences and mould the world view of the future Bachelors.

Specializations within this programme