

# Service

Peter the Great St. Petersburg Polytechnic University

Degree or qualification is awarded: **Master of "Service"**

Language of study: **Russian**

Mode of study: **full-time, part-time**

Duration: **2 years**

Availability of free education: **yes**

Price: **209 000 - 218 400 rubles**

Programme curator: **mr. Maxim Ivanov**

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The area of professional activity of graduates of master's programs:

service processes that ensure the provision of services to the consumer in the system of harmonized conditions and the formation of clientelistic relations.

## **Specializations within this programme**

### **Innovative Project Development in Service Industry**

The area of professional activity of Masters includes organizing and coordinating of enterprises in the sphere of services, satisfying customer requirements and complying with the modern standards. As a result of the educational program graduates know the modern scientific methods of research services market, trained in modern business management practices in the field of service, organize control activities of enterprises, to apply scientific methods for predicting and designing service activities.